



SAY “HELLO” TO THE ARISE PLATFORM

Need bilingual customer support? Voila!

NOT WILLING TO COMPROMISE BILINGUAL ENGLISH QUALITY FOR AN OFFSHORE SOLUTION?

With the Arise Platform, you have access to a network of over 60,000 Service Partners who support your customers virtually in the US, Canada, or UK. Across this vast network, finding bilingual fluency in Spanish, French, or any other language is simple.

Through the Arise Platform, Fortune 50 and other top brands connect to these Service Partners to access on-demand, authentic customer experiences. When language needs cannot be covered from within the existing network, proven processes are in place to source the right people “tout suite.”

WATCH YOUR TONGUE!

If your business requires bilingual support, the Arise Platform has processes and tools required to assess language proficiency, virtually. For example, a financial services company operating in Canada required Service Partners with Canadian French speakers – specifically Québécois French – to meet their customers’ needs. Arise facilitated a French-language voice assessment, ultimately ensuring the quality of French delivered was meeting and exceeding the client’s standards. The results? Five years of service and Net Promoter Scores (NPS) that continue to soar past client expectations. Our client continues to enjoy the results they’ve gotten in partnering with Arise.

Don't alienate your non-English speaking customer base. Access the radical flexibility and authentic, onshore customer connections that Arise is known for.

WE'RE SPEAKING YOUR LANGUAGE. CONTACT ARISE FOR BILINGUAL SERVICE SUPPORT TODAY.

