



Keep Your Travelers
Coming Back to You with
**A FIRST-CLASS
CUSTOMER
EXPERIENCE**



Arise helps some of the biggest brands on the planet; brands with the happiest customers.

That's no coincidence. Whether it's booking a trip, enrolling in loyalty programs or locating baggage claims, Service Partners on the Arise Platform get your customers off to a great start with an upbeat experience; quickly and with the utmost care.

The reason is simple. Service Partners on the Arise Platform are the best you will find. On average, they're college educated, mature and have years of experience, including travel and hospitality experience. Many are seasoned travelers who can relate to your customers' desire to make their social media explode with likes. They've already traveled with you, stayed at your hotels and enjoyed your concierge services. Arise Service Partners choose to represent your brand. Their affinity with your company's products, services and culture creates confidence and trust with your customers evidenced in their authentic and expert interactions.

INDUSTRY EXPERIENCE REALLY DOES MATTER

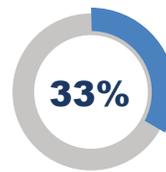
The Service Partners in the Arise network speak your language*



have experience in arranging routine or complex business travel



have experience in arranging leisure travel



have experience at booking hotels, rental cars and airline reservations



have experience with urgent support and travel crisis management

*Based on a segmented Network survey



TRAVELERS WILL BE SOARING

With so many experienced Service Partners in the Arise network, you can be certain your customers will receive the very best support 24/7/365. Our platform enables a real-time response without geographic boundaries. Be it radical intraday flex, seasonal spikes, or unforeseen circumstances our award-winning Starmatic™ Scheduling System allows Service Partners to schedule in 30-minute intervals to support unprecedented, on-demand burst capacity at scale.

A WORLD OF RESULTS

It's not uncommon for Arise and its network of Service Partners to go the distance.

- Achieved a direct sales conversion rate of over 25% and an upsell rate of over 70% for this complex leisure product.
- Helped the client's bottom line by generating over \$150M in revenue.^
- #1 Vendor on Customer Satisfaction Index scores
- Delivered variation seasonal FTE capacity of 65%
- Delivered intraday attainment in excess of 100%, by 30-minute intervals

^Based on an average \$1,300 sale

A JOURNEY LIKE NO OTHER

When it comes to travel and hospitality, each contact needs to bring tropical vibes. The opportunity to ensure a memorable, meaningful interaction to build trust and loyalty can go by in a camera's flash and there's only one chance to get it right. For Arise, there's nothing more important.

WHETHER IT'S BUSINESS OR PERSONAL, YOUR CUSTOMERS ARE SEEKING THE GREATEST EXPERIENCE. WITH ARISE, YOU CAN ALWAYS ENSURE AN AMAZING JOURNEY.

